

# COLD CALLING: DON'T BUY IT!

**Bogus Cold Callers may pose as representatives from charities, utility companies, the Police or the Council.**



Remember:

- Use your spy hole or chain
- Don't open the door to anyone you don't know
- If the caller is selling goods, say NO
- If the caller claims to be an official, ask for their identification
- Set up a unique password with your utility company so you can use it to confirm that the caller is legitimate

**Report bogus cold callers to Merseyside Police on 101.**

**In an emergency, call 999**

For more information: [www.safersthelens.org.uk](http://www.safersthelens.org.uk)



# Need home improvements?

Not sure where to look?

Worried about rogue traders?

St.Helens Council's Trading Standards Service has a register of local traders you can trust, rated & recommended by customers like you.

Save time, stress and money by finding a fair & honest trader!

To find a trader, visit:

[www.sthelens.gov.uk/traderregister](http://www.sthelens.gov.uk/traderregister)

or for further information, contact the Citizens Advice Consumer Helpline on 08454 040506

Email: [tradingstandards@sthelens.gov.uk](mailto:tradingstandards@sthelens.gov.uk)



St.Helens  
Council



St Helens  
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our community

